WASHINGTON COURTS

Courts of Limited Jurisdiction Case Management System (CLJ-CMS)

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April 28, 2023

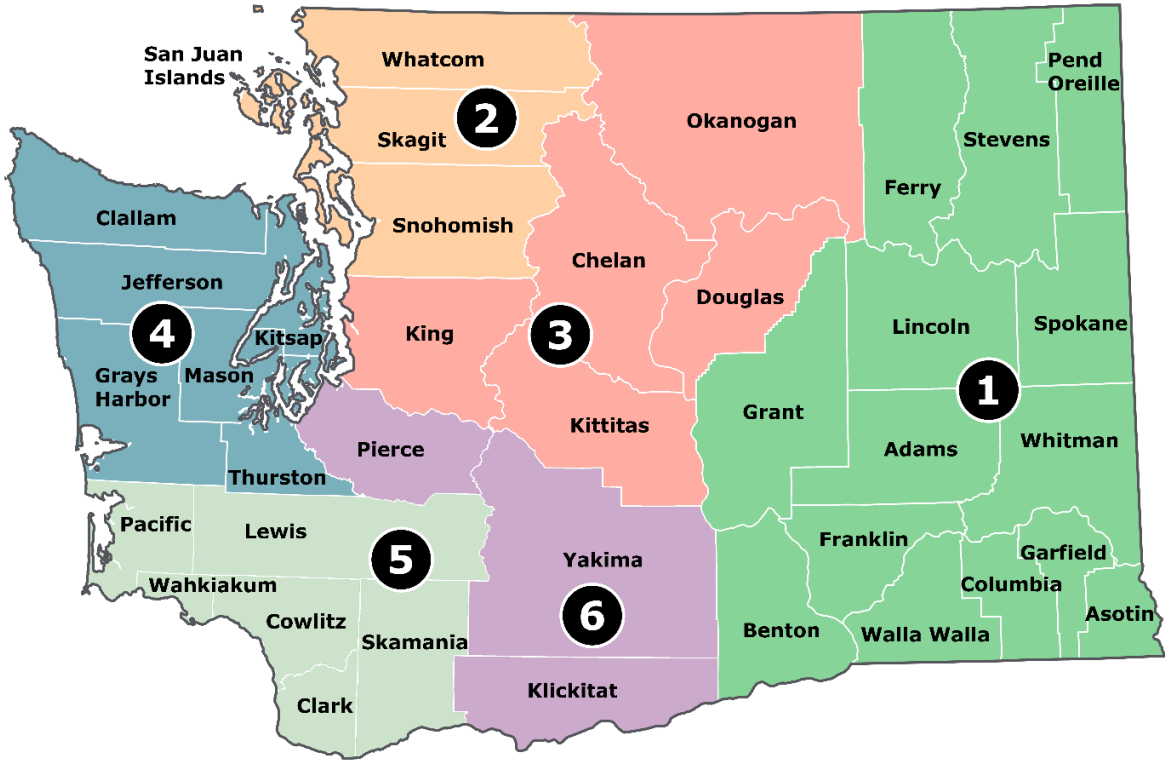
Project Scope

- Three Components:
  - eFile & Serve (Odyssey File & Serve)
  - Enterprise Justice (Odyssey)
  - Enterprise Supervision (Tyler Supervision)

Go Live Delay Update

- Pilot Courts Go Live event delayed from October 17, 2022
- Next Steps
  - Complete Legacy Data Exchanges
    - Enterprise Data Repository – In Progress
    - DOL / Person Lookup - Testing
    - eCitation & VRV – In Progress
    - Others - Testing
  - Identify Pilot Go Live Date
    - Resolve outstanding issues (AOC + vendor)
    - Review Assumptions
    - Review & Update Go Live Tasks

Project Timeline



Counties by Phase

Pilot Courts
Pierce District, Tacoma Municipal,
Gig Harbor Municipal, Fircrest/Ruston Municipal

Phase 1
Eastern Washington - Adams, Asotin, Benton, Columbia, Ferry, Franklin, Garfield, Grant, Lincoln, Pend Oreille, Spokane, Stevens, Walla Walla, and Whitman

Phase 2
North Washington - Island, San Juan, Skagit, Snohomish, and Whatcom

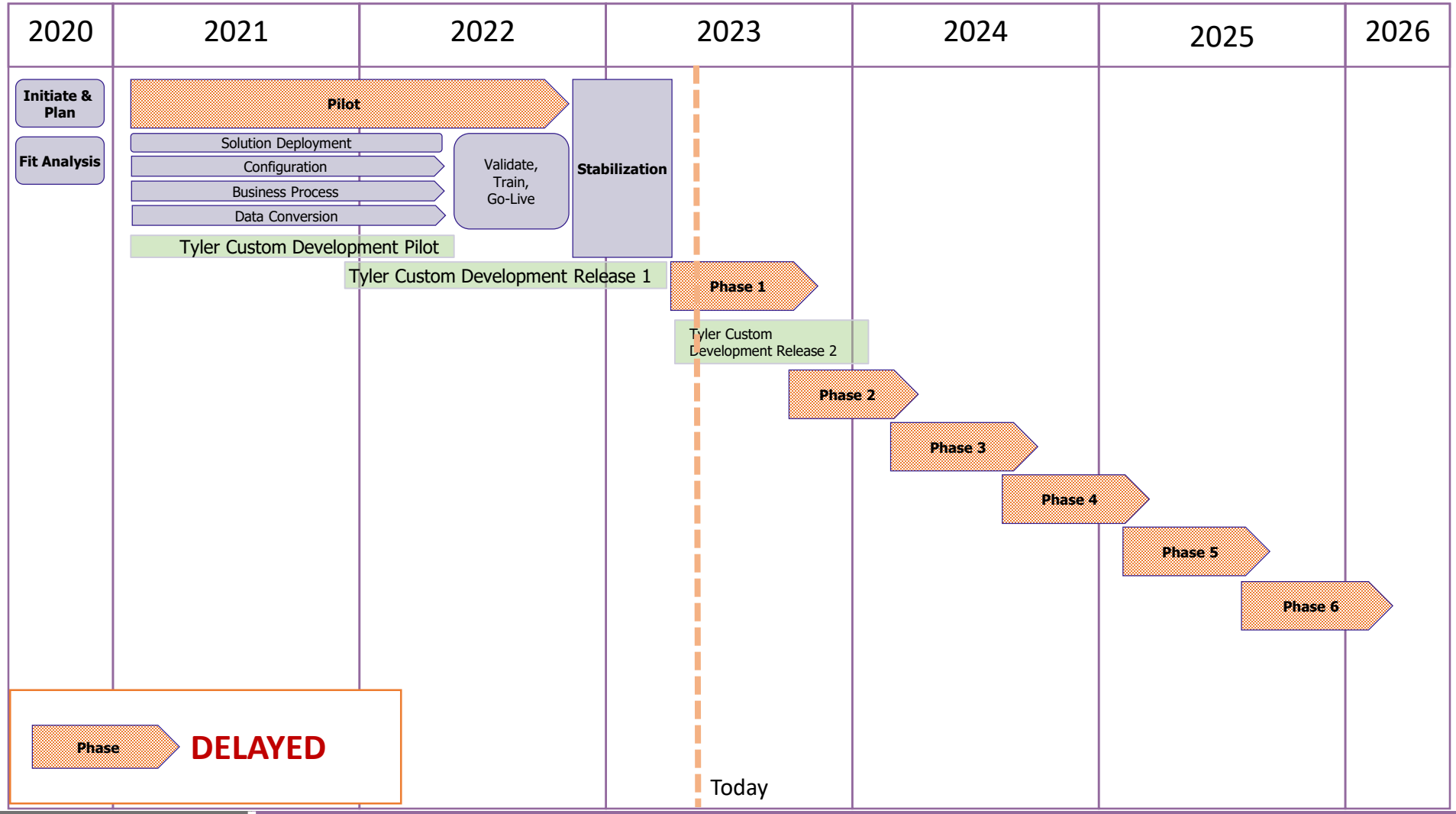
Phase 3
North Central Washington - Chelan, Douglas, King Municipals, Kittitas, and Okanogan

Phase 4
Western Washington - Clallam, Grays Harbor, Jefferson, Kitsap, Mason, and Thurston

Phase 5
Southwest Washington - Clark, Cowlitz, Lewis, Pacific, Skamania, and Wahkiakum

Phase 6
South Central Washington - Klickitat, remainder of Pierce Municipals, and Yakima

Previous Project Timeline



Go Live Readiness*

Focus Area	Status	Risk to Timeline
eFile & Serve	Ready	Low Risk
Development Enterprise Justice	Testing	Medium Risk
Development Enterprise Supervision	Testing	High Risk
Configuration Enterprise Justice	Testing	
Configuration Supervision	Testing	
Data Conversion Enterprise Justice	Ready	
Data Conversion Enterprise Supervision	Testing	
Data Exchanges (EDR)	Testing	
Data Exchanges (Other)	In Development	
Enterprise Justice Financials	Ready	
Enterprise Justice Reporting	Ready	
Enterprise Supervision Reporting	Ready	
Pilot Court Readiness	On Hold	

*As of April 10

Recent eFiling Activity

✓Solution Validation Completed

- Public-facing filer website and updates underway

Recent Case Manager Activity

✓Solution Validation Completed

- Data Push 9 Scheduled
- Receiving & Testing fixes from the vendor

Project Outreach

- Continue working with Pilot Courts on internal court communications
- Attending Spring Conferences
  - Misdemeanant Probation Association April 23 – 26
  - District and Municipal Court Management Association May 7 – 10
  - District and Municipal Court Judges' Association June 4 – 7

Work in Progress

- Solution Validation Analysis
- Issue Resolution
  - Enterprise Justice Priority 1 defects due late July
  - Enterprise Supervision Priority 1 defects early May
- Go Live Task Review
- Go Live Planning

Project Issues – April 2023

Issue	Mitigation
Pilot Go Live – Delaying Pilot Go Live will impact future Phases.	**(March 31, 2023) Tyler has completed Priority 1 defect analysis. AOC to accept fixes through July 2023.**
Solution Validation (Pilot) – Delaying Solution Validation will delay Pilot Go Live and beyond.	**(March 17, 2023) Solution Validation concluded March 17.**
Local Rule – In order for eFiling to be mandatory courts need to enact the rule or make eFiling mandatory.	(April 5, 2022) DMCJA is championing a Statewide rule for mandatory eFiling. Pilot Courts will need to enact a local rule in the meantime.

Project Issues – April 2023

Active Issues	
Issue	Mitigation
Enterprise Supervision/Enterprise Justice Integrations (Alliance) – The two products are not yet seamlessly integrated.	**(April 7, 2023) 17 Open issues pending resolution. Expected delivery by vendor in May 2023.**
Staffing / Hiring – CLJ-CMS has been unable to fill several key positions. As of December 2022, CLJ-CMS has 9 project positions open. If these positions are not filled there may be impacts to the schedule.	(February 6, 2023) 7 pre-Pilot vacancies. Additional AOC resources have been reassigned to CLJ-CMS.

Project Issues – April 2023

Active Issues	
Issue	Mitigation
WSP Law Table Updates – WSP needs to update their law tables to accept two versions (one for JIS Courts and one for Enterprise Justice Courts).	**(April 11, 2023) Technical Analysis started.**

Project Risks – April 2023

Total Project Risks			
Low Probability	Moderate Probability	High Probability	Closed
0	3	3	19

High Risk Status		
Risk	Probability / Impact	Mitigation
Equipment Funding – Additional funds may be needed to assist some courts with the local equipment purchases.	Moderate / Moderate	(September 22, 2020) If the CLJ-CMS project uses a similar funding model to the SC-CMS, then there are additional complexities to consider. There are significantly more CLJ courts which adds to the need.

Project Risks – April 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Enterprise Supervision – Tyler has not done a statewide implementation of their new Supervision module. Previous implementations have always been with individual probation departments.	High / Major	**(March 17, 2023) Solution Validation concluded March 17.**
Third Party Integrations – Some courts have local systems that they would like integrated with Enterprise Justice.	High / High	(August 26, 2022) JISC has approved ITG 1340 to build an enterprise integration platform pending funding. ITG 1345 has been approved by CIO pending ITG 1340 funding.

Project Risks – April 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Enterprise Justice version to be used (Phase 1) – In November 2021, Tyler determined that Enterprise Justice 2019 would not be compatible with some of the mandatory requirements.	High / High	(November 9, 2022) Tyler now recommends version 2024.x for Phase 1. Upgrade needs to be analyzed and planned for.

Project Risks – April 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Efficiency Concerns – It is expected that some users will experience short-term reduced efficiencies when compared against legacy systems.	Moderate / Moderate	(May 17, 2022) It is well documented that it is common to experience a short-term efficiency slump when introducing new systems or business processes. Concerns that working in the new system will be slower than legacy systems are still present and will be addressed through training and change management activities.

Project Risks – April 2023

High Risk Status		
Risk	Probability / Impact	Mitigation
Performance Issues – It is possible that users will feel that Enterprise Justice works less efficiently than legacy system due to changing processes and procedures.	Moderate / Moderate	**(March 17,2023) Software performance was acceptable during Solution Validation. Performance will be monitored as additional testing is completed.**

Next Steps

Milestone	Date
Fixes due from vendor	July 2023
Go-live Pilot Courts	TBD

Independent Quality Assurance Update

ALLEN MILLS, BLUECRANE, INC.
April 28, 2023